

September 2010 Uniform Update



Dear TCMS Families,

Wow! What a busy couple weeks of school! So far so good... we wanted to give you an update as to what the Uniform Department has been doing.

After the Summer Sale, we sold items at the Community Connection held on Saturday August 14th and then again at the Open House on the 18th from 9:30 to 2:30pm. If you placed an order on either of these 2 days, the order was submitted on Monday August 23rd, one week ago. The time between the Open House on the 18th and Monday the 23rd was used to enter all the orders into a database as well as fill orders that had just come in from the summer sale. Please understand that this process takes time. An order cannot always be filled immediately after you hand in a completed form.

In addition to working on the above mentioned items, we spent most of the first day at school with your children. They attended grade level assemblies in which they saw, through a few different scenarios, the do's and don'ts of what to wear and what not to wear. Thank you to all the great students who helped us out that day. We know it's not always easy to get up in front of their peers and we truly appreciate it.

Monday through Thursday of last week we were able to deliver 98% of the items ordered at the Summer Sale. There were a few pieces that had to be redone and we expect those in any day now. Once again, the delivery process takes time as we ask each student to sign their form stating they received the item ordered. In the past we have had parents emailing us as to the status of the items that we had already delivered. Upon investigating (which takes time), some of the items were found in the lost and found. Once we deliver items to your child (and they've signed that they received it) it is their responsibility to bring it home.

Now for the important part... the order placed last Monday was quite large. The vendor knows that we are anxiously awaiting these items. Today he will begin shipping boxes as they are completed therefore your child may receive a partial order instead of all the items at once. By having your child sign what is received we know what still needs to be delivered. We anticipate delivery to be Thursday, Friday and then again on the following Monday.

If you placed an order using the Online Order Form, which can be found under the Uniform Tab on the TCMS website, you would have noticed a delivery schedule. For example, all orders that we pick up by Wednesday September 1st will be delivered on or prior to Friday, September 10th.

For those who are waiting for youth large or adult small spirit shirts, we do have a good amount of youth x-large in stock. If you wish to receive one of these instead please email us. We will be able to deliver them Wednesday morning to your child's homeroom or during lunch.

Please keep in mind that we are parent volunteers with students at TCMS. We strive to do our very best in accommodating each family. Our desire is to fix any problem as quickly and smoothly as possible. **All issues relating to items purchased at Risse, should be addressed with them first. If you still need assistance after contacting them, please do not hesitate to contact us.** If it is something out of our control, your concern or request will be forwarded to the appropriate Grade Level Administrator for assistance. Thank you, as always, for your patience, understanding, and support.

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